

SymphonyAI NetReveal enterprise investigation management

Connect and consolidate financial crime detection

The challenge

Information used to build risk profiles is spread across highly fragmented IT landscapes and stored on disconnected systems, making it difficult to pinpoint where the greatest composite risks reside. High-risk customers, counterparties, transactions, and even employees evade adequate scrutiny as investigators are not presented with a complete picture of their risk. Growing volumes of related information flowing through business operations adds to this challenge of fusing and organizing the relevant outputs from disparate systems into one place.

Institutions benefit from a single view of data related to an entity across the customer lifecycle from point of on-boarding onwards. Risk executives need access to key risk indicators (KRI's) that are updated immediately, so that they are made constantly aware of current risk profiles across the business.

Our approach

SymphonyAI NetReveal enterprise investigation management (EIM) spans the entire financial crime, risk, fraud, and compliance functions. It is an open and flexible case management platform that efficiently organizes data inputs (including third-party data), prioritizes and centralizes alerts and incidents into one enterprise-wide investigation platform to help manage investigations.

Robotic Process Automation (RPA) is integral to pre-processing, enriching, and routing alerts. As a consequence, investigators spend time on high-value analysis, rather than low-value data gathering or repetitive tasks. The solution helps consolidate customer information from disparate systems during verification and provides dynamic risk assessment for greater resource allocation and faster on-boarding decisions.

Our capabilities

SymphonyAI NetReveal EIM provides:



Centralized 360-degree customer view

Covers all pillars of compliance and fraud – consolidating related alerts, evidence and financial metrics. This central investigation source presents investigators with a single combined alert related to a customer or entity and has improved efficiency by 30- 40%, fostering intelligence-led alert and case disposition decisions



Advanced automation

Dynamic and flexible tailoring of workflows using RPA in response to changing business challenges. 'Get Next' functionality quickly navigates users through auto-prioritized queues with a single-click. Related data, such as inbound and outbound e-mail attachments, is seamlessly associated to alerts



Increased effectiveness and efficiency

Powerful visualization technology aggregates risk indicators across source systems and presents a holistic view to analysts. Transaction data is shown directly within a single user interface so that investigators can easily visualize a customer's flow of funds by channels, currencies, accounts and countries. Improves efficiency as users can focus on analysis rather than data gathering



Improved decision making

Investigation data is presented to investigation teams in a logical way, using instructional design and intuitive navigation techniques to simplify and accelerate decision making

Additional capabilities

Features and benefits

Single financial crime framework

Capture risk profiles across the entire customer lifecycle. Connecting suspicious events from disparate detection point solutions in a single control framework provides a rapid route for an integrated financial crime operational view

Built in audit control

Captures all analyst or administrator activity with timestamps, IP source and other data as part of an integrated view of risk

Role-based permissions

Granular controls award secure access to sensitive data, based on role. A single instance can support the needs of multiple teams spread across different locations and subject to different data protection laws

Interactive data grids

End users can personalize their own screens to their working style by selecting which fields to display in a list, drag and drop to change column order, re-size columns, and save preferences without engaging IT or SymphonyAI NetReveal consultants

Comprehensive search

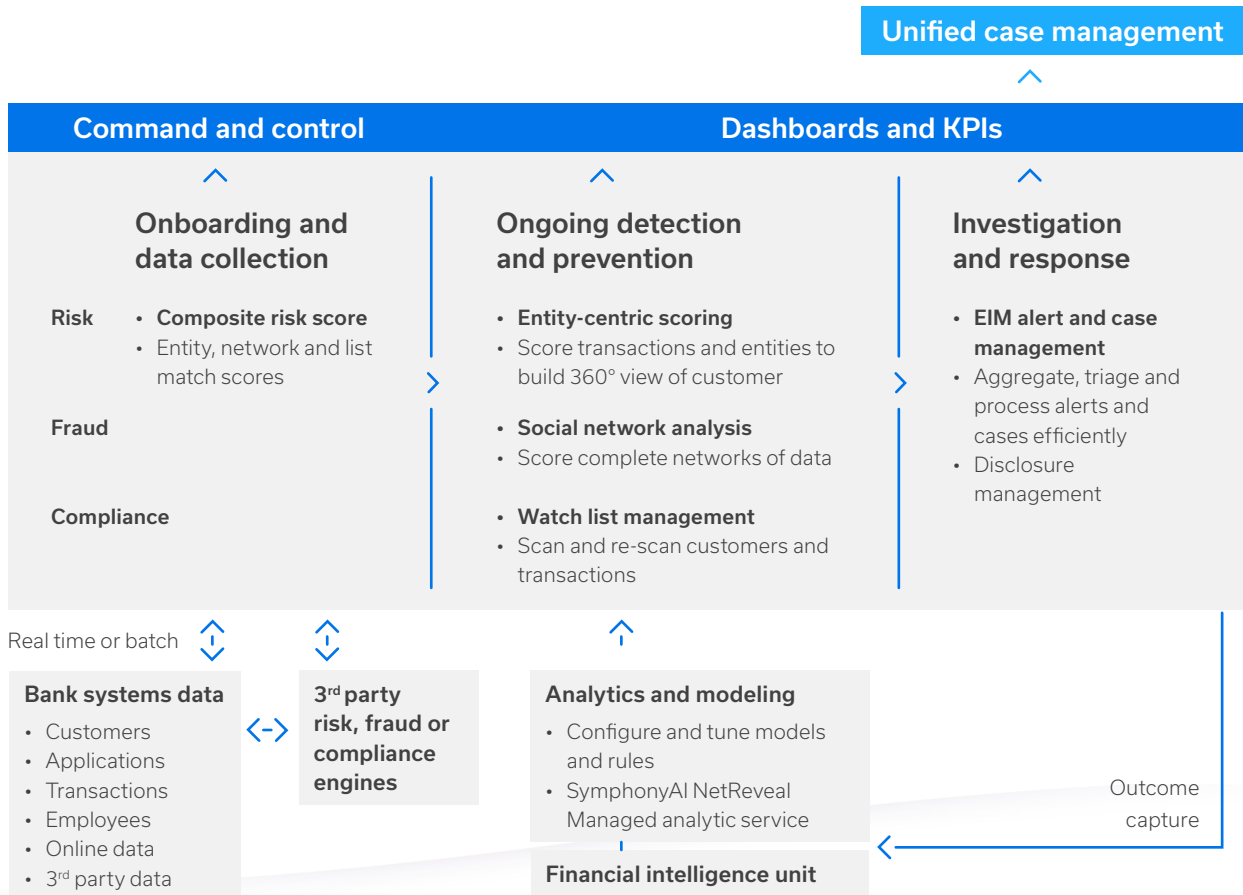
Investigators can discover additional information pertinent to an ongoing investigation. Uses open source technology to index all data and allows end users to search on key terms in cases, alerts, and information embedded within documents

Integrated SymphonyAI NetReveal data privacy agent

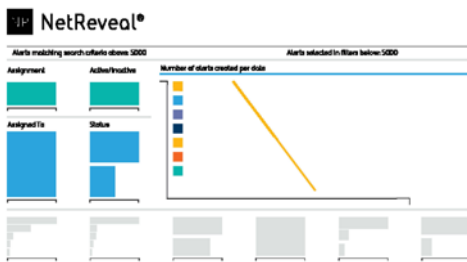
SymphonyAI NetReveal includes our complementary solution that helps financial institutions comply with region specific data privacy requirements such as GDPR for the European Union and the California Consumer Privacy Act (CCPA) for North American organizations.

SymphonyAI NetReveal data privacy agent:

- Provides out-of-the-box purge functionality to remove outdated data
- Includes important Right to be Forgotten privacy options
- Gives financial institutions a quick and cost effective method to comply with data privacy regulation compared to building custom database scripts or performing time-consuming manual name removal.



SymphonyAI NetReveal unlocks the intelligence hidden in financial data – helping organizations accurately identify and prevent financial crime.



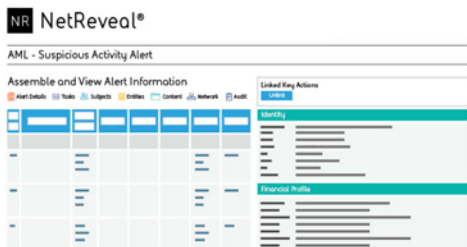
Entity focused investigations

On average, our solution helps you improve your investigator efficiency by 30 to 40%. Investigators are presented with a single combined alert, rather than multiple alerts for each triggered activity, saving you valuable time and maximizing efficiency.



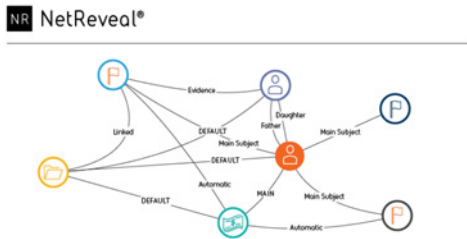
Customer risk dashboard

The customer risk dashboard provides a holistic visualization of the entire customer risk profile to enable your investigators to make faster, more informed decisions at onboarding or rescoreing stages.



Intelligent event triage

Easily prioritize high-risk alerts so you can take swift action when necessary. Our AML transaction monitoring, CDD/KYC, and watch list management solutions use advanced machine learning techniques to auto-hibernate alerts, ensuring investigators are always focused on the highest risk alerts.



Superior transparency

You can view transaction data within a single user interface to easily visualize a customer's flow of funds by channels, currencies, accounts, and countries. Our intuitive format shows you the wider network of where and who the transactions are being sent to, for complete transparency.

Detect and prevent money laundering and fraud with the SymphonyAI NetReveal enterprise investigation management platform.

SymphonyAI NetReveal EIM is a single consolidated alert and case management solution for compliance and fraud operations:

Investigation management	<ul style="list-style-type: none"> • Domain specific standardized screens and investigative workflows • Flexible user access and control • Graphical entity analysis and transaction filter technology • Operational reporting with automated email scheduling • External alert ingestion 	<ul style="list-style-type: none"> • Currency transaction reporting • Suspicious activity/transaction reporting (SAR/STR) • Data privacy agent (GDPR and CCPA compliant) • Intelligent alert prioritisation and automated workflows 	Regulatory reporting
			Data privacy
			Automation

SymphonyAI NetReveal for AML compliance

Anti-money laundering	<ul style="list-style-type: none"> • AML transaction monitoring (retail/correspondent banking) • AML optimisation
Customer identity	<ul style="list-style-type: none"> • Managed analytics service for AML compliance • Real-time risk assessment customer/connected party
Watch list management	<ul style="list-style-type: none"> • Real-time on-going due diligence customer/connected party
SymphonyAI NetReveal 360	<ul style="list-style-type: none"> • Transaction filtering • Sanctions and PEP screening

SymphonyAI NetReveal for counter fraud

- Insurance fraud
- Payments fraud

About SymphonyAI NetReveal

SymphonyAI NetReveal, part of the SymphonyAI finance vertical, is a global leader in regulatory compliance, fraud and financial crime detection, investigation, and reporting. The 750 SymphonyAI NetReveal digital, AI, and data experts work collaboratively with financial institutions across the globe to detect and prevent financial crime and optimize risk management operations.

Request a demo or contact us for more information:
netreveal.ai/request-demo